

# The Resilience Claims Service

## GUIDING YOU THROUGH YOUR RESPONSE

### Access to a network of external experts

The Resilience Claims service has developed a carefully chosen and closely reviewed network of external experts to ensure that our policyholders have access to the right capabilities and resources as they deal with cyber events.

#### Discovery

For immediate assistance in your local language on a 24/7 basis, call the Clyde & Co Hotline. The numbers for each country can be found on the following page. Alternatively, you can send an email to [Claims\\_INTL@CyberResilience.com](mailto:Claims_INTL@CyberResilience.com).

#### Investigation & Response

We offer strategic guidance, project management and a network of external expertise to resolve your incident.

#### Recovery






Recovery is fast & smooth because we explain your policy coverage throughout the life of the claim.

## OUR SERVICE PROVIDERS

### Privacy Law Groups

CMS	Clyde & Co.	DAC Beachcroft
Kennedys	Pinsent Masons	-

### IT Forensics

	
	
	
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### Ransomware Resolution

		
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Notification & Threat Monitoring



Data Restoration & Recovery



PR Consultants



We work alongside other local partners in individual regions. For more details on these companies, please email [Claims\\_Intl@CyberResilience.com](mailto:Claims_Intl@CyberResilience.com).

Claim Notification 24/7 Hotlines

Austria	+43 720080234	Belgium	+32 26207949
Denmark	+45 78 72 43 33	Finland	+358 248090109
France	+33 186 656 222	Germany	+49 211 8694 3000
Ireland	+353 1 6972700	Italy	+39 0238592788
Netherlands	+31 203082666	Norway	+47 23506898
Portugal	+351 300600392	Spain	+34 91 901 1200
Sweden	+46 812160606	UK	+44 208 016 2211

CONTACT US

Want to prepare?

Our security and incident response experts can help you with incident response planning and walk you through our claims process. To learn more email [Onboarding@CyberResilience.com](mailto:Onboarding@CyberResilience.com).

Incident?

Our claims and incident response experts are here to help you 24/7. Call our emergency response hotline or email [Claims\\_INTL@CyberResilience.com](mailto:Claims_INTL@CyberResilience.com).

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