The Resilience Claims Service

GUIDING YOU THROUGH YOUR RESPONSE

Access to a network of external experts

The Resilience Claims service has developed a carefully chosen and closely reviewed network of external experts to ensure that our policyholders have access to the right capabilities and resources as they deal with cyber events.

Discovery

Call the Resilience Hotline 24/7 1-302-722-7236 or email Claims@CyberResilience.com.

Q Investigation & Response

We offer strategic guidance, project management and a network of external expertise to resolve your incident.



Recovery

Recovery is fast & smooth because we explain your policy coverage throughout the life of the claim.

OUR SERVICE PROVIDERS

Privacy Law Groups

Troutman Pepper	Pierson Ferdinand LLP	Mullen Coughlin
McDonald Hopkins	Constangy, Brooks, Smith & Prophete	Baker Hostetler
Freeman Mathis & Gary	Shook Hardy & Bacon	Clark Hill
Locke Lord	Polsinelli	-

Computer Forensics Investigators

SUREFIRECYBER	ARCTIC	KR<)LL
IRON U GATE	 cybereason €	Arete
CRA Charles River Associates	MOXFIVE	StrozFriedberg
MANDIANT	CROWDSTRIKE	-

Data Recovery Services KIVU MOXFIVE Arete Ransomware Resolution COVEWARE SUREFIRECYBER **Crisis Communications** [=] F T I JADE/ROQ FLEISHMANHILLARD Notification & Call Center epiQ **KROLL** TransUnion. experian. Credit Monitoring & TransUnion. experian. **Identity Theft Protection EQUIFAX** CONTACT US Want to prepare? Our security and incident response experts can help you with incident response planning and walk you through our claims process. To learn more email Onboarding@CyberResilience.com. Incident? Our claims and incident response experts are here to help you 24/7. Call our emergency response hotline at 1-302-722-7236 or email Claims@CyberResilience.com.

Please refer to your insurance quote for specific details governing your coverage. Insurance coverage presented herein is for informational purposes only. The terms and conditions of your specific insurance quote will govern. Certain conditions and limitations may apply. The purchase of insurance coverage is in no way tied to the purchase of security services. Nothing in these materials should be construed as an express or implied endorsement or recommendation of Resilience by any government or government agency. In the United States, insurance products are distributed by Ocrea Risk Services, LLC (NPN 19169260) d/b/a Resilience Cyber Insurance Solutions and may be underwritten by Homeland Insurance Company of New York or Homeland Insurance Company of Delaware, each subsidiaries of Intact Insurance Group USA LLC with their principal place of business at 605 Highway 169 N, Plymouth, Minnesota 55441, or certain underwriters at Lloyd's. Arceo Labs, Inc. d/b/a Resilience provides security services through its expert security team.