

# The Resilience Claims Service

## GUIDING YOU THROUGH YOUR RESPONSE

### Access to a network of external experts

The Resilience Claims service has developed a carefully chosen and closely reviewed network of external experts to ensure that our policyholders have access to the right capabilities and resources as they deal with cyber events.



#### Discovery

For immediate assistance in your local language on a 24/7 basis, call the Clyde & Co Hotline. The numbers for each country can be found on the following page. Alternatively, you can send an email to [Claims\\_INTL@CyberResilience.com](mailto:Claims_INTL@CyberResilience.com).



#### Investigation & Response

We offer strategic guidance, project management and a network of external expertise to resolve your incident.



#### Recovery








Recovery is fast & smooth because we explain your policy coverage throughout the life of the claim.

## OUR SERVICE PROVIDERS

### Privacy Law Groups

CMS	Clyde & Co.	DAC Beachcroft
Kennedys	Pinsent Masons	RDJ

### IT Forensics

	
	
	
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### Ransomware Resolution

		
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## Notification & Threat Monitoring




## Data Restoration & Recovery

















## PR Consultants




We work alongside other local partners in individual regions. For more details on these companies, please email [Claims\\_Intl@CyberResilience.com](mailto:Claims_Intl@CyberResilience.com).

## Claim Notification 24/7 Hotlines

To ensure you can receive rapid support in your native language, please call the below numbers.

 <b>Austria</b>	+43 720080234	 <b>Belgium</b>	+32 26207949
 <b>Denmark</b>	+45 78 72 43 33	 <b>Finland</b>	+358 248090109
 <b>France</b>	+33 186 656 222	 <b>Germany</b>	+49 211 8694 3000
 <b>Ireland</b>	+353 1 6972700	 <b>Italy</b>	+39 0238592788
 <b>Netherlands</b>	+31 203082666	 <b>Norway</b>	+47 23506898
 <b>Portugal</b>	+351 300600392	 <b>Spain</b>	+34 91 901 1200
 <b>Sweden</b>	+46 812160606	 <b>UK</b>	+44 208 016 2211

For additional numbers, please consult the Clyde & Co hotline list:  
<https://www.clydeco.com/en/emergency/cyber-breach-response-line>

### CONTACT US

#### Want to prepare?

Our security and incident response experts can help you with incident response planning and walk you through our claims process. To learn more email [Onboarding@CyberResilience.com](mailto:Onboarding@CyberResilience.com).

#### Incident?

Our claims and incident response experts are here to help you 24/7. Call our emergency response hotline or email [Claims\\_INTL@CyberResilience.com](mailto:Claims_INTL@CyberResilience.com).

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