

The Resilience Claims Service

GUIDING YOU THROUGH YOUR RESPONSE

Access to a network of external experts

The Resilience Claims service has developed a carefully chosen and closely reviewed network of external experts to ensure that our policyholders have access to the right capabilities and resources as they deal with cyber events.



Discovery

TO REPORT A CLAIM
For General Claims: Claims@CyberResilience.com
For 24/7 Emergencies ONLY: 1-302-722-7236



Investigation & Response

We offer strategic guidance, project management and a network of external expertise to resolve your incident.



Recovery

Recovery is fast & smooth because we explain your policy coverage throughout the life of the claim.

OUR SERVICE PROVIDERS

Privacy Law Groups

Clyde & Co	Norton Rose Fulbright	DWF
Dolden Wallace Folik	Fasken	Borden Ladner Gervais

Computer Forensics Investigators

MANDIANT	ARCTIC WOLF	KROLL
CYBERCLAN™ Enterprise Security. Human Response.	LevelBlue	Arete
CRA Charles River Associates	CROWDSTRIKE	-

Data Recovery Services

ARCTIC WOLF	KIVU	MOXFIVE
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Notification & Call Center

KROLL	epiq	experian.
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Ransomware Resolution

 Full Incident Response & Ransomware Resolution Capabilities	 Ransomware Evaluation, Negotiation, & Settlement
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Crisis Communications

 FTI CONSULTING	 FLEISHMANHILLARD
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Credit Monitoring &
Identity Theft Protection

 EQUIFAX	 experian.
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CONTACT US

Want to prepare?

Our security and incident response experts can help you with incident response planning and walk you through our claims process. To learn more email Onboarding@CyberResilience.com.

Incident?

Our claims and incident response experts are here to help you 24/7. Call our emergency response hotline at **1-302-722-7236** or email Claims@CyberResilience.com.

Please refer to your insurance quote for specific details governing your coverage. Insurance coverage presented herein is for informational purposes only. The terms and conditions of your specific insurance quote will govern. Certain conditions and limitations may apply. The purchase of insurance coverage is in no way tied to the purchase of security services. Nothing in these materials should be construed as an express or implied endorsement or recommendation of Resilience by any government or government agency. The insurance services are offered by Resilience Cyber Insurance Solutions Agency Canada Ltd. and are underwritten by Intact Insurance Company. Resilience security services are provided by Resilience's expert security team and will be governed and subject to the applicable executed master services agreement and any statements of work. Security services will be provided by Resilience Cyber Risk Canada Limited, 1 University Avenue, Toronto, ON M5J 2P1.